



RETHINK
RECLAIM
RE-LOVE
RESPECT
RESTART

2025 IMPACT REPORT



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ACKNOWLEDGMENT OF COUNTRY

ReLove acknowledges the Traditional Custodians of the lands on which we live and work, the Gadigal people of the Eora Nation. We honour their enduring connection to the land, waters, and culture, which have sustained their communities for tens of thousands of years.

We pay our respects to Elders past, present, and emerging, and extend that respect to all Aboriginal and Torres Strait Islander peoples. Their resilience, knowledge, and contributions continue to enrich the lands we serve and the communities we support.

ReLove is dedicated to building meaningful relationships with First Nations communities and fostering respect, inclusion, and equity as we work together toward a future of equity and shared opportunity for all.

“ When I came to ReLove, I didn't know how I was going to start again. But choosing beautiful things for my children and seeing our home set up the next day gave us hope, and a home that finally feels like our own -Naomi ”



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“The heart of what we do is human connection and the agency of choice – helping someone feel at home again.”

Ren Fernando & Ben Stammer
ReLove Co-Founders

A MESSAGE FROM OUR CO-FOUNDERS

As we've grown, we are more certain than ever that a **home is so much more than a roof over your head**. When people walk through our doors at the beginning of their journey into safe housing and are invited to choose how they want to furnish their home, **something powerful happens**. In a time when so much choice has been taken away, that **moment of agency** – and the human connection that surrounds it – **restores dignity, belonging and a sense of self-worth**.

In 2025, ReLove fully furnished **981 homes**, supporting over **2,300 people**, including more than **1,200 children**. Together with our community, we delivered more than **\$12 million worth of quality furniture and homewares**, provided completely free to the people we support.

We remain conscious that **we operate within an economy shaped by overconsumption**. ReLove exists as part of the solution: redistributing high-quality surplus furniture to reduce waste and extend product life. This year, we are continuing to strengthen our systems and infrastructure so we can grow our service sustainably, with our values embedded in our growth. For us, the **client is at the heart of everything we do**, and we deeply believe that **love is in the detail** of the way we work.

We also continue to grow our social enterprise, ReStory by ReLove. With the **opening of our first pop-up space in Surry Hills** – thanks to the TOGA Group – we are broadening our reach directly to the public, offering beautiful designer pieces for purchase to **generate vital income** so we can continue to keep our service free for our clients.

Above all, we remain focused on the quality of our service, ensuring every shopping appointment and **every home we furnish is delivered with care, dignity and love**. Because behind every number in this report is a person rebuilding their life. And everyone deserves a place to feel safe, settled and truly at home.

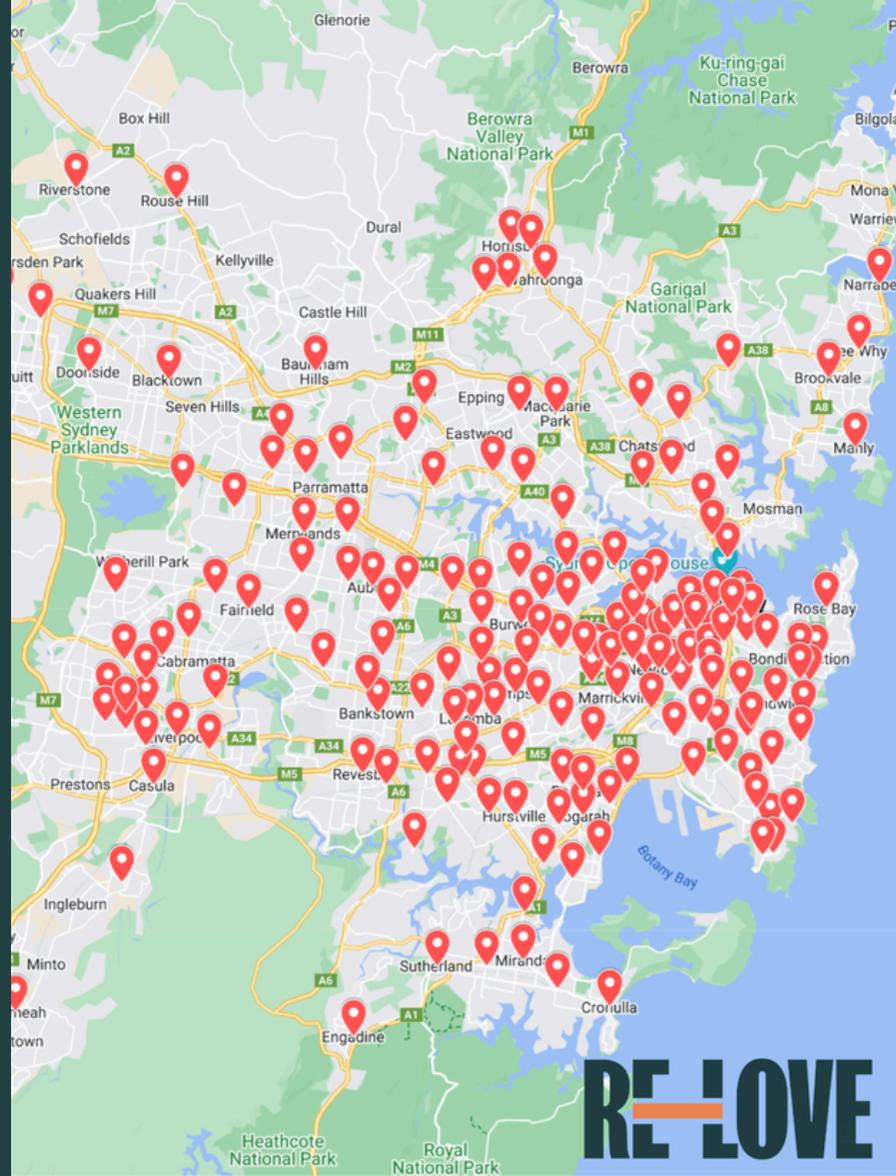
THE HIDDEN CRISIS

When most people picture homelessness and domestic violence, they think it's happening **somewhere else**. Not in their suburb, not in their street.

In 2025, we delivered furniture to over **209 Sydney suburbs**. Each delivery represents someone starting over in a completely empty home. **Our neighbours are sleeping on floors, and most of us simply don't know it's happening.**

This map highlights the **scale of the problem**. Every year, the number of suburbs we're visiting grows. ReLove's work is just at the beginning.

We're already exploring ways to expand with the long-term goal of reaching more communities across Australia.



OUR SOLUTION

Our approach is grounded in the understanding that homes are lived systems. **A home is what happens under the roof.** A safe bed, a place to cook, a couch to sit on together. **A bed matters. A table matters.** ReLove was intentionally designed with this belief at its core.

When people feel safe, respected and in control of their environment, their lives change for the better. **We don't just furnish houses. We help people feel at home again.**



How We Do It

People in crisis are referred to the ReLove Free Store



Furniture is donated from corporates, hotels, suppliers



ReLove provides the dignity to choose everything to furnish a home

ReLove delivers and sets up home the next day



In their new safe home people can: rest, heal, recover, return to work, access education and live independently.

THE POWER OF CHOICE

“Finally arriving at the point of getting a house is so hard. The way we’ve designed ReLove is to listen and give people choice in how they want their home to look.” -Ren

One of the clearest lessons from five years of ReLove is that **choice matters.**

Spend any time in our warehouse, and you’ll hear us say, “**We often say no to quality, but we never say no to style.**” We accept only high-quality items, but we never decide what people should choose – that’s up to them.

In ReLove’s Free Store, **people shape how their homes look and feel.** It might be cut-glass crystal, a floral couch, brightly coloured cushions or quirky piece of art. Their choice, their home.

These details matter because **they send a powerful message: you are seen, you are worthy, and these items belong to you.** Agency and dignity aren’t just nice to have; they support **long-term housing success.**



OUR 2025 IMPACT

Behind every number is a story

981

HOMES
FURNISHED



2321

PEOPLE
SUPPORTED



1221

CHILDREN
SUPPORTED



\$12K

AVG. \$ WORTH
FURNITURE PROVIDED
TO EVERY CLIENT



1521

TONNES SAVED
FROM LANDFILL



209

SUBURBS ACROSS
SYDNEY



\$186K

AVG. \$ PUBLIC HOMELESSNESS
SERVICES COSTS SAVED WHEN A
PERSON IS SAFELY HOUSED



SINCE RELOVE
BEGAN IN 2021

8,906

PEOPLE SUPPORTED
SINCE RELOVE BEGAN

\$39M+

WORTH OF FURNITURE
REDISTRIBUTED

16.9M

KG CO2 EQUIV.
EMISSIONS SAVED

6,500

TONNES SAVED
FROM LANDFILL

That's the equivalent
of 65,000 sofas

OUR IMPACT ON THE NEXT GENERATION

It was a pivotal moment for ReLove this year when our co-founder, Ren, stood on stage at a local school, thanking the students for their generous support in donating hundreds of kettles, toasters, pots and pans.

Looking out into the crowd of 1200-plus young faces, it hit: this is the number of kids ReLove has helped just this year alone. If **ReLove didn't exist**, that's an **entire primary school of students** without a safe bed to sleep in, a desk to study at, or a lamp to light up their future.

Alarmingly, a third of the children coming through our doors were under the age of four. At ReLove, we firmly believe that **breaking the cycles of poverty and violence** begins with providing families the safety and stability of a secure home.



1221

CHILDREN
SUPPORTED



1 IN 3

CHILDREN COMING TO
RELOVE WERE AGED 0-4



28%

YOUTH AT RISK
SUPPORTED



OUR IMPACT ON WOMEN

Women we support are often the **leaders of their households, the providers, and the ones holding everything together under immense pressure.** Nearly three-quarters of ReLove's clients are women, and nearly half are First Nations women — a group 34 times more likely to be hospitalised due to family violence than non-Indigenous women. In Australia, domestic and family violence remains a crisis, and research shows that **access to safe, secure housing is one of the most powerful factors in breaking that cycle.**

At ReLove, we don't just give women furniture. We give them everything they need to make a home because we know that **when a woman is safe and settled, she doesn't just rebuild her own life. She rebuilds her family's future.**

74%

OF OUR CLIENTS
ARE WOMEN



46%

OF OUR CLIENTS
ARE FIRST NATIONS



SHAUNA'S STORY



Shauna's story started on a midnight train to Sydney, pregnant, with three young children and nothing but what she could carry. She came through ReLove. She got a bed, a couch, and everything she needed right down to a toothbrush. A space that was finally, safely hers.

Today, Shauna works for the Aboriginal Legal Service, helping other women find the same way out. And this year, her eldest child received a scholarship to a private school. That's what a safe home makes possible. Not just survival. A full, extraordinary life. Shauna's story is not unusual. It's the story ReLove shows up for, every single day.

OUR ENVIRONMENTAL IMPACT

ReLove's environmental impact in 2025 was driven by our circular-economy model that rescues quality furniture at scale from hotels, property groups, retailers and the community. By redistributing preloved, seconds and surplus items through our Free Store, ReLove has diverted more than **1,521 tonnes of furniture** from landfill while furnishing over **981 homes** for people in crisis.

The United Nations Sustainable Development Goals (SDGs) set in 2015 provide a roadmap for global change and a better future. Our work demonstrates how supporting people to rebuild their homes and lives contributes to broader goals of equality, sustainability, and community wellbeing now and in the future.

1,521,062 KG

FURNITURE SAVED FROM LANDFILL

3,802,655 KG

CO₂-EQUIVALENT EMISSIONS REDUCED FROM ENTERING THE ATMOSPHERE

\$12 MILLION+

VALUE OF FURNITURE PROVIDED TO CLIENTS IN 2025



1 NO POVERTY



5 GENDER EQUALITY



9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



10 REDUCED INEQUALITIES



11 SUSTAINABLE CITIES AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



17 PARTNERSHIPS FOR THE GOALS



IMPACT SPOTLIGHT: RETHINKING HOUSING. REDEFINING HOME.

ReLove was proud to partner with **Homes NSW** and **Building 4.0 CRC** for the unveiling of the MMC Showcase, a bold step forward in reimagining how housing is designed and delivered across New South Wales.

The full-scale, **two-bedroom demonstration apartment** highlighted Modern Methods of Construction (MMC): a faster, scalable and more sustainable approach to delivering high-quality social housing through a flexible **“kit-of-parts”** system.

ReLove furnished the apartment entirely with preloved furniture and homewares, demonstrating that **sustainability does not stop at the walls**. While innovation can transform how we build, a home becomes truly liveable when it is furnished with care, dignity and intention.

As **NSW embarks on one of the largest social housing programs in its history**, our collaboration shows what's possible when construction innovation aligns with circular design and sustainable furniture and homewares.



OUR 2025 HIGHLIGHTS



AUSTRALIANS OF THE YEAR

OUR CO-FOUNDERS REN AND BEN WERE NAMED 2025 FINALISTS



OUR FIRST NSW GOVERNMENT GRANT

AWARDED THROUGH THE NSW GOVERNMENT HOMELESSNESS INNOVATION FUND (HIF)



HOTEL INDUSTRY PARTNERSHIPS

WE BECAME THE HOTEL INDUSTRY'S GO-TO CHARITY, PARTNERING AT AHICE AND NOVACANCY

OUR KEY EVENTS



ANNUAL GALA DINNER

OUR SOLD OUT FUNDRAISING GALA DINNER ATTENDED BY 560 GENEROUS GUESTS



RESTORY LAUNCH

WE LAUNCHED OUR SOCIAL ENTERPRISE RESTORY BY RELOVE AT THE KIRK



HOMES NSW SHOWCASE

WE WERE INVITED TO FURNISH CRC BUILDING'S 4.0 DEMONSTRATOR



CHARITY GOLF DAY

WE HELD OUR FIRST CORPORATE GOLF DAY WITH OVER 120 PEOPLE



16KM FOR 16 DAYS WALK

OUR WALK DURING THE 16 DAYS OF ACTIVISM FUNDED 90 HOMES



CITY2SURF RUN

IN 2025, THE CITY2SURF CONTINUED TO BE ONE OF OUR BIGGEST FUNDRAISERS

OUR GROWING NETWORK OF CHARITY PARTNERS

ReLove's referral **network has grown from 83 partners to over 130** specialist services. Large and established organisations such as Wesley Mission, St Vincent De Paul, Mission Australia and the Salvation Army are now referring clients to ReLove. A clear reflection of the strength of our systems, the reliability of our service, and the trust we've built across the sector, despite being a relatively young charity.

By working with both grassroots and major organisations, **ReLove strengthens existing services** while providing practical, scalable solutions that respect **dignity and agency**. Through these partnerships, we continue to prove that even a small, driven charity can make a big difference.

OUR GROWTH IN 2025

**57%
INCREASE**

In 2025, we increased the number of charities we work with by more than fifty percent.

**130+
PARTNERS**

Four years ago we started with one partner, WAGEC. Today, we've collaborated with more than 130 referral and charity partners.



**SECTOR
TRUST**

Major organisations such as Wesley Mission and St Vincent de Paul now refer clients to ReLove.

A few of our referral partners



RE STORY BY RELOVE

A SOCIAL ENTERPRISE TO HELP FUND A SOCIAL NEED

2025 marked the official launch of our **Social Enterprise** ReStory by ReLove.

ReStory offers a selection of **high-end designer furniture and homewares** for sale via its **online store** and a showroom pop-up at **The Kirk in Surry Hills**

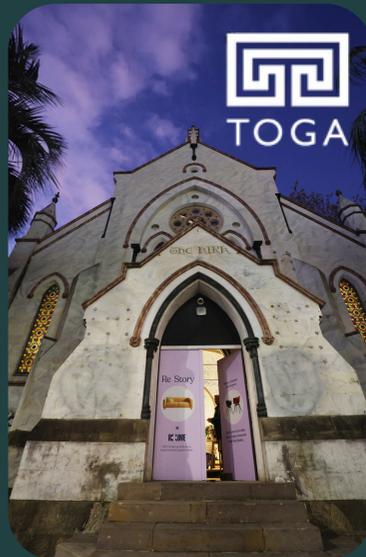
We are incredibly grateful to **TOGA Group** for making the space available to ReLove, helping us raise vital funds and awareness for our work.

100% of proceeds go to ReLove to create homes for people in crisis.

Online



The Kirk



The Impact of a purchase from ReStory:



\$100

\$100 purchase will fund a brand new kitchen starter pack for a new home.



\$500

\$500 purchase will fund a single person home with \$7000 - \$10,000 of ReLove furniture.



\$1000

\$1,000 purchase will fund a home for a mother and children with \$10,000 - \$15,000 of ReLove furniture.



THE PEOPLE POWERING RELOVE

This year alone, our dedicated "vollies" have generously contributed an incredible **17,500+** **volunteer hours** to support families in crisis. Our volunteers come together to assist clients in shopping, organise the ReLove Free Store and set up client homes.

Their tireless efforts ensure that ReLove runs smoothly and that we continue **making a difference** in the lives of those who need it most. The **commitment, energy, and compassion** of our volunteers are proof of the **power of community**, and we are so grateful for their support.



17,500+
VOLUNTEER HOURS





OUR CORPORATE VOLUNTEERS

In 2025, our corporate volunteer participation increased with teams from **Deloitte, Macquarie, Canva, Microsoft** and many more joining us on the warehouse floor.

In the six months from July to December, we welcomed more than **1,200 corporate volunteers** - including an incredible **100+ volunteers** from **Sparro** in a single day.

Corporate volunteers played a **hands-on role across our operations**: styling our Free Store, supporting client shopping appointments, assembling flat-pack furniture, and assisting with home deliveries and set-ups.

Whether it's a team of 10 or 100, every volunteer helps **demonstrate what's possible** when people come together with purpose. To every corporate volunteer who showed up for ReLove in 2025, thank you.

"It was such a meaningful and rewarding day. We loved contributing even in a small way to the impact you're making. Thank you for welcoming us so warmly and letting us be part of your story."

- Papu Hassan, Microsoft



TURNING SURPLUS DESKS INTO DREAMS

Behind every furnished home is a network of practical, thoughtful partnerships. As ReLove has grown, securing enough bed bases at the scale required for the families we support has remained a persistent challenge.

In our commitment to pursuing sustainable solutions as a priority, we have expanded our collaboration with **AWM** to address this need. Together, we are **creating bed bases crafted from a sustainable mix of surplus materials** — including offcuts, redundant worktops, and boards that would otherwise be discarded due to minor defects. What might once have become waste is instead **transformed into something durable and purposeful**. This is **circular economy in action**. We thank our partner AWM for their ongoing support.

“Working with ReLove to build bed bases has been incredibly meaningful for our team- a practical, sustainable way to help families rebuild their lives.”
Anthony Scotts, Director AWM Commercial Furniture and Joinery.



THANKS TO ALL OUR AMAZING PARTNERS

Every day, individuals, families and organisations generously support ReLove, **backing our movement** to reclaim furniture from landfill and restore dignity to people starting again. We remain deeply committed to honouring this trust by ensuring **every dollar creates real change**, furnishing homes with love, dignity, and choice, now and into the future.

Our impact is powered by a growing community of partners who share a commitment to **social equity** and **environmental sustainability**. **Corporate partners, suppliers and pro bono supporters** collaborate with ReLove to divert high-quality furniture and household essentials from landfill and into the homes of people in crisis, turning surplus items into **life-changing resources**, demonstrating a practical **circular-economy solution** that's good for **people and the planet**.

Together, this network of partners strengthens ReLove's capacity to scale and **help thousands of individuals and families** rebuild their lives.

PHILANTHROPIC PARTNERS



PRO BONO PARTNERS



OUR SUPPLIER PARTNERS

We couldn't do what we do at scale without the generous support of our corporate and supplier partners.

In 2025, we more than **doubled our supplier network**, welcoming powerhouse brands like **Coco Republic, Living Edge, Castlery, Forty Winks, Miss Amara, Snooze** and **Leif** to the movement.



OUR BOARD



Renuka Fernando
ReLove Co-Founder
President



Ben Stammer
ReLove Co-Founder
Public Officer, Treasurer



Clayton Bristow
ReLove Secretary
Circular Economy Solutions for FF&E



Pippa Harrison
Social Impact & Workforce
Integration Manager, WeBuild



Brett Mason
CEO
Board Member of Green Building
Council Of Australia



James Roth
Managing Director at Record Point



Juliet Warne
Senior Partner at Korn Ferry

OUR TEAM



Ben Stammer
ReLove Co-Founder



Renuka Fernando
ReLove Co-Founder



Jacki Goodridge
Finance



Mimi Cullen
Head of Partnerships



Katie Revie
Head of Enterprise



Nicky Champ
Head of Communications



Chriss Milz
Operations Manager



Nikki Beljo
Admin and Charity Partnerships
Coordinator



OUR FUTURE WE'RE JUST GETTING STARTED

Today, ReLove is more than a furniture charity. We're a logistics engine, a community, and a trusted service partner. **Behind every home we create is a system built to deliver dignity at scale.**

Over the past year, we've **strengthened the foundations that allow sustainable growth**: refined referral pathways, robust inventory and warehouse systems, volunteer engagement frameworks, reliable corporate partnerships, and governance built for transparency and accountability. These systems let us move from reactive service to proactive impact to **furnish more homes, faster, for people leaving crisis.**

The need continues to grow, and so will we. With the right support, ReLove can expand capacity, deepen partnerships, and bring our model to new communities. We have the blueprint, the demand, and the community behind us.

We're just getting started, and we'd love you to join us.

JOIN OUR MOVEMENT

Donate. Volunteer.

Connect on:



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